

**P-Air Magyarország Kft.**  
**WizzAir's transfer company in Europe.**  
**Budapest – London – Cluj Napoca – Bucharest – Gdansk – Rome - Milan**

## Wizzair's airport transfer

### Important Information:

- Please wait at our meeting points, even if our transfer vehicle has not yet arrived!
- Please note that our transfer buses run according to a timetable, therefore unfortunately the drivers cannot wait for you. Please be on time!
- Please check that you have given us the correct mobile phone number, otherwise we will not be able to contact you. Please also make sure that you can make international phone calls and make phonecalls on the territory of Italy from your mobile phone.
- Our transfer vehicles are buses with the signs 'Wizzair'.

*Your voucher is valid for the stated number of one-way transfers between Milan Central Station and Milan Orio (BGY) Airport. Before your first transfer, please change your voucher to transfer bus tickets with the driver.*

*Your voucher is valid only for the date and time stated below. If your travel date or time changes, we can only help you if you inform us at least 2 workdays before you travel. After that we cannot accept your modification request!*

*Please note that if you have changed your flight at Wizzair you have to send us your new travel data at least 2 workdays before both your original and new flight date, otherwise we cannot modify it.*

*Would you like to cancel your transfer booking, please note that our travel regulations apply; therefore, unfortunately we cannot pay your money back.*

*If you cancel your transfer booking in time, you have the following options for refund:*

*You may use the same transfer another time for any Wizzair flight in Milan Orio Airport, in 12 months; or you may give it to someone else for free of charge. You can only use the transfer with a voucher valid for the given date and time, so please contact us at least 5 workdays before your new travel date to book your place on the transfer.*

*If your flight has been cancelled, please contact us as soon as possible and give us your new travel data! If we do not get your new data in time, we cannot guarantee you will be transferred.*

*If your transfer booking failed to be fulfilled through no fault of our own, we cannot accept your claim for cash refund (please see our travel regulations.)*

*Please note that we can only modify transfer bookings and answer our mail in the office hours, in workdays 09:00 – 17:00 CET!*

### Telephone numbers:

Urgent phone in Milan:

*Please note that this number is only for emergency cases ( e.g. you are at the meeting point at the transfer start time, but you cannot find our vehicle.)*

Phone in Office: **(+36) 1 999 1931** ( weekdays 9-17h in local time )  
( in case of administration )

Mobile: **(+36) 30 664-9355** ( non-stop in emergency )

E-mail: [wizzair@wizztransfer.com](mailto:wizzair@wizztransfer.com) ( claim, administration )

## **Meeting points:**

At Orio al Serio (BGY) Airport: the pick-up/drop-off place is in front of the exit from the terminal.

In Milan: the pick-up/drop-off is at the Main Railway Station.

*We will send a detailed map about the meeting points in the voucher.*

The price includes VAT.

Best regards,  
P-AIR Magyarország Kft