

P-Air Magyarország Kft.

WizzAir's transfer company in Europe.

Budapest – London – Prague – Rome – Milan – Gdansk – Warsaw – Stockholm – Barcelona
– Bucharest – Cluj – Sofia – Kiev

Transfer information

Important Information:

- The transfer start time in the voucher is a suggested transfer start time. You can choose any transfer start time from the timetable, in the given day. You can choose an other transfer start time from the timetable, within the same date, with no booking modification necessary.

Please note that it is your responsibility to choose a suitable transfer start time. Should you miss your flight due to choosing a late transfer start, we cannot accept any complaints for the transfer in question.

For departing flights, we suggest you choose a transfer start 3.5-4 hours before flight departure.

- Green Line 757 buses run every 15 to 30 minutes. You can find the timetable our website www.bpexpress.hu ; and also at the Wizzair booking surface (the link is next to the link for this document)
- If you are late from the suggested transfer start, you can board the next bus with your voucher.
- Please note that the transfer buses run according to a timetable and cannot wait for passengers.
- Please check that you have given us the correct mobile phone number, otherwise we will not be able to contact you. Please also make sure that you can make international phone calls and make phonecalls on the territory of Britain from your mobile phone.
- Your voucher is for travel on the **Green Line 757** coach service.
- Most coaches are bright green but some journeys are run by orange coaches with the "Green Line" name displayed to the right of the entrance door. Your voucher is valid for travel on both the green and the orange coaches.
- Please wait at the coach stops shown on the maps. There is normally a coach waiting at the Luton Airport and London, Victoria, stops. If there is no coach, please wait for the coach to arrive.
- The Luton Airport stop is immediately outside the Arrivals Concourse on the right side of the bus and coach terminal.

- The London, Victoria, stop is signed "Coach Stop 7" and "Coach Stop 6", close together on Buckingham Palace Road between the junctions with Eccleston Bridge and Elizabeth Bridge.
- You may leave and board the coach at any point shown in the Green Line 757 timetable. In busy periods, eg. Sunday and Monday afternoons, for the city to airport transfers it is suggested to plan an earlier boarding and to board at Victoria Station.
- On boarding the bus, the driver will take your voucher. If you booked a return transfer, the driver will give you a ticket for the return trip. This ticket is valid for 3 months.

Your voucher is valid only for the date and direction stated on your voucher. If your travel date changes, we can only help you if you inform us at least 2 workdays before you travel. After that we cannot accept your modification request!

Please note that if you have changed your flight at Wizzair you have to send us your new travel data at least 2 days before your flight, otherwise we cannot modify it.

Would you like to cancel your transfer booking, please note that our travel regulations apply; therefore, unfortunately we cannot pay your money back.

If you cancel your transfer booking in time, you have the following options for refund: You may use the same transfer another time for any Wizzair flight in London, in this year; or you may give it to someone else for free of charge. You can only use the transfer with a voucher valid for the given date and time, so please contact us at least 5 workdays before your new travel date to book your place on the transfer.

If your flight has been cancelled, please contact us as soon as possible and give us your new travel data! If we do not get your new data in time, we cannot guarantee you will be transferred.

If your transfer booking failed to be fulfilled through no fault of our own, we cannot accept your claim for cash refund (please see our travel regulations.)

Please note that we can only modify transfer bookings and answer our mail in the office hours, in workdays 09:00 – 17:00 CET!

Telephone numbers:

Flight-related issues:

For all questions about flight, including: flight confirmations, flight ticket changes, arrival times, baggage fees, please check the numbers here:

http://wizzair.com/about_us/contact_us/Default.asp?slid=clear&language=EN

Bus transfer (ground transportation) only:

Urgent phone in London: (Local transfer company's helpdesk phone)
Please note that this number is only for emergency cases (e.g. you are at the meeting point at the transfer start time, but you cannot find our vehicle)

Phone in Office: **(+36) 1-999-1931** (weekdays 9-17h CET)
(general information and administration)

Mobile: **(+36) 30 664-9355** (non-stop in emergency)

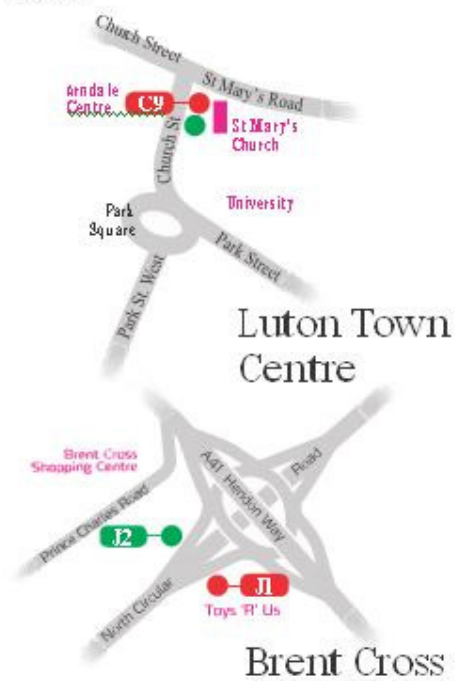
Please, note that we can only accept modification requests in e-mail.

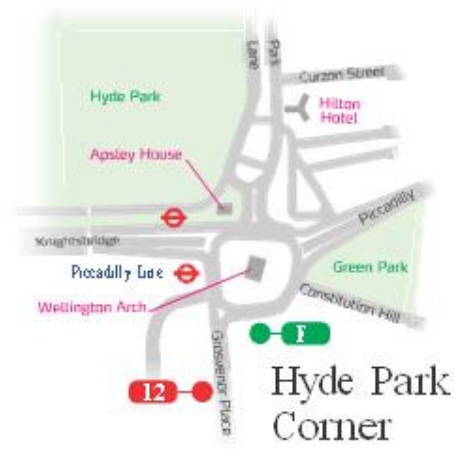
E-mail: **info@bpexpress.hu** (administration, claim)

Meeting points:

Where to get on and off your Green Line coach

- where to get on/off on southbound journeys towards London Airport
- where to get on/off on northbound journeys to Luton Airport





Thank you for booking with us.
 Best regards,
 P-AIR Magyarország Kft